

Registering for Internet Access at Bromley

1. Plug in your computer, and register an account and your computer. Start at <http://bhnet.bromleyhall.com/>
 2. If you have a router, be sure it is plugged in the right way. The "Internet" or "WAN" outlet on the router goes to the network jack in the wall. The "LAN" outlet(s) on the router go to your computers. Plugging a router in the wrong way can disrupt the building's Internet Access for many users.
 3. The wired network in your room is guaranteed to work, but you can try the wireless if you'd like. The wireless network here is called BH WLAN and the password is !BH WLAN! (with the exclamation point in front and at the end, all letters are capitalized).
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Already Registered on BHNet and Need Help?

Wired and wireless connections must be registered separately. Have you registered both connections on your BHNet account?

Make sure if you're using the wired network, that your wireless card is disabled, most laptops have an on/off switch.

Reboot your computer and your router/hub/switch if you have one.

Is your wireless connecting to the right network (ie: BH WLAN or wireless in your room)

Have you changed any cables recently? All routers and some switches have a port labeled "uplink", "WAN", or "Internet". These ports must be connected to the wall jack; your computer can plug into the other ports.

Router not working properly? Do you have to reboot it frequently? They are fairly sensitive and tend to fail after a few years, but some sooner than others. The reset button on the back of the router will reset it to factory defaults (you'll need to re-configure your wireless). If that reset doesn't help, it likely needs to be replaced.

Still having problems? Email BHNet Support at support@bromleyhall.com. We can come to your room and get your connection working. We DO work on your internet connection. We do not work on general computer problems, virus/spyware cleanup, or install hardware and software. You can use CITES or a local computer shop for those services.

Is your computer infected with a virus or spyware? CITES can help and it's FREE. Visit their website for more information:

<http://www.cites.illinois.edu/security/antivirus/>